

The INTERLOCUTOR FRAME has been introduced in order to reduce variability in oral examiner speech and to ensure that the test taking experience is the same for all candidates. Please acquaint yourself with it thoroughly and use it to conduct the exam.

INTERLOCUTOR FRAME FOR C LEVEL – Part 1 (warm-up & Activity 1)

Introducing ourselves

Examiner: Good afternoon. Welcome. Can I have your evaluation forms, please?
Thank you, please take a seat.

My name is _____.

Please speak in English, loudly and clearly, throughout the test. You may ask me to repeat task instructions or give any other clarifications necessary but only in English. So... What is your name? (Write it down on the spot so as not to mix up the two candidates). And yours? (Write it down).

Examiner: (Addressing Candidate A) So _____ (his/her NAME), what do you do ...? / do you have a lot of free time / etc. (any general questions to break the ice)

Examiner: (Addressing Candidate B) And what about you _____ (his/her NAME), why are you sitting for this exam? / what do you do ...? / are you very busy at work/school? etc. (any general questions to break the ice).

Activity 1 (8 minutes for both candidates - 4 minutes each)

Examiner: Ok. Let's start with Activity 1. I will ask each one of you a question with two parts and you will each have about 4 minutes to justify and support your position.

So, _____ (Candidate A's NAME) turn to page _____ of your booklet and look at cue card number _____. Here's the first part of your question. (Choose a question with two parts from one of the sets appearing below, and ask Candidate A the first part of the question referring him/her to its cue card).

Examiner: (When Candidate A has finished). Thank you.

Examiner: (Candidate B's NAME) turn to page _____ of your booklet and look at cue card number _____. Here's the first part of your question. (Choose the other question with two parts and its cue card from the same set of questions as the one used for Candidate A, and ask Candidate B the first part of the question referring him/her to its cue card).

Examiner: (When Candidate B has finished). Thank you.

Now, the second part of your question is (From the same set of questions, choose the second part of the question you chose for candidate B and ask him/her).

Examiner: (When Candidate B has finished). Thank you.

Examiner: Now, let's go on with _____ (Candidate A's NAME). Here's the second part of your question. (From the same set of questions, choose the second part of the question you chose for Candidate A and ask him/her).

Examiner: (When Candidate A has finished). Thank you.

ATTENTION

This pack contains:

- Guidelines for the speaking test and criteria for evaluation

- Tasks for Activity 1: Debate
- Tasks for Activity 2: One-sided talk
- Tasks for Activity 3: Oral mediation

ACTIVITY 1: DEBATE**SET 1 (UNIVERSITY STUDIES)****Candidate A (Card 1)**

- You are in favour of university studies. Justify your opinion by using the cues in CARD 1.
- Some people argue that university studies definitely broaden one's horizons. What do you think? Justify your answer.

Candidate B (Card 2)

- You are against university studies. Justify your opinion by using the cues in CARD 2.
- Some people argue that vocational education is an 'easier' alternative to university education. What do you think? Justify your answer.

SET 2 (TIPPING)**Candidate A (Card 3)**

- Using the cues in CARD 3 support the view that we should tip restaurant waiters.
- Some people argue that financial or other rewards lead professionals to more effective performance. What do you think? Justify your answer.

Candidate B (Card 4)

- Using the cues in CARD 4 support the view that we should not tip restaurant waiters.
- Some people argue that corruption in some trades is more widespread than in others. What do you think? Justify your answer.

SET 3 (SHOPPING MALLS)**Candidate A (Card 5)**

- You are in favour of and actually like shopping in malls. Explain why using the cues in CARD 5.
- Shopping malls are the ideal place for teenagers to hang out. What do you think? Justify your opinion.

Candidate B (Card 6)

- You are against and actually hate shopping in malls. Explain why by using the cues in CARD 6.
- Some people argue that shopping malls negatively affect the environment and local businesses. What do you think? Justify your opinion.

SET 4 (DO-IT-YOURSELF)**Candidate A (Card 7)**

- You believe that people should learn to do things around the house by themselves, and not have to give a whole lot of money to electricians, plumbers, etc. Explain why you think like this by using the cues in CARD 7 and other reasons you can think of.
- Some people believe that not everyone can learn to do things that need to be done around the house by themselves. What do you think? Explain why.

Candidate B (Card 8)

- You believe that people should not try to do things that should be done by professionals like electricians, plumbers, carpenters. Explain why using the cues in CARD 8 and any other reasons you can think of.
- Many people believe that the do-it-yourself trend is a growing need for households with financial difficulties. What do you think? Justify your opinion.

SET 5 (SPACE PROGRAMMES)

Candidate A (Card 9)

- Using the cues in CARD 9, support the view that investment in space programmes is useful.
- Space scientists argue that space programmes contribute to the development of an international team spirit. Do you agree? Justify your opinion.

Candidate B (Card 10)

- Using the cues in CARD 10, support the view that investment in space programmes is useless.
- Some people argue that money spent on space programmes is money poorly spent because it could be used for better causes (e.g. education). Do you agree? Justify your opinion.

SET 6 (FACEBOOK)

Candidate A (Card 11)

- You are in favour of having a Facebook account. Justify your opinion by using the cues in CARD 11.
- Some people argue that social networks promote freedom of expression. What do you think? Justify your opinion.

Candidate B (Card 12)

- You are against having a Facebook account. Justify your opinion by using the cues in CARD 12.
- Some people argue that social networks constitute a new field of action for criminal activities. What do you think? Justify your opinion.

INTERLOCUTOR FRAME FOR C LEVEL – Part 2 (Activity 2)

Activity 2 (8 minutes for both candidates – 4 minutes each)

Examiner: We can now go on with Activity 2. I will give each one of you one or more texts and I will ask you a question in two parts. You each have about 4 minutes to answer.

Start with Candidate B this time.

Examiner: Let's start with _____ (Candidate B's NAME). _____ (his/her NAME), turn to page _____ (Select a page from the Candidate Booklet) and look at text (s) _____ (Select text (s) A or B from the set on this page) and _____ (read out its question, which is given below). Look at your text (s) for about a minute and I will repeat the question for you.

Examiner: After about a minute. Ready? Ok (Repeat the task).

Examiner: (When Candidate B has finished). Thank you.

Examiner: Now, _____ (Candidate A's NAME), it's your turn. Please, go to page _____ (Select the same page, as for Candidate B, from the Candidate Booklet) and look at text (s) _____ (Select the other text (s), A or B, from the same set on this page, different from the one given to Candidate B) and _____ (read out its question, which is given below). Look at your text (s) for about a minute and I will repeat the question for you.

Examiner: After about a minute. Ready? Ok (Repeat the task).

Examiner: (When Candidate A has finished.) Thank you.

ACTIVITY 2: ONE-SIDED TALK

SET 1

TASK 1A (Page 8)

Look at this comic (Text A), explain the message it conveys and tell us if you agree or disagree with it. Then, tell us which of these three types of bullying you think is the most harmful and why.

TASK 1B (Page 8)

Look at this poster (Text B), tell us where you think it could appear and explain the message that it conveys. Then, tell us what you think of people who make fun of or who are aggressive towards people who are 'different'.

SET 2**TASK 2A (Page 9)**

Look at this poster (Text A), tell us where you think it could appear and explain the message it conveys. Then, tell us about the characteristics of compassionate people in our days.

TASK 2B (Page 9)

Look at this poster (Text B), explain the message it conveys and tell us if you agree or disagree with it. Then, tell us whether you think that in recent years people are in fact more dangerous or this is the way it's always been, and explain why.

SET 3**TASK 3A (Page 10)**

Look at this poster (Text A), explain the message it conveys and tell us if you agree or disagree with it. Then, tell us what advice you would give someone who is going through a rough time in his or life.

TASK 3B (Page 10)

Look at this poster (Text B), explain the message it conveys and tell us if you agree or disagree with it. Justify your answer, using examples.

INTERLOCUTOR FRAME FOR C LEVEL – Part 3 (Activity 3)

Activity 3 (10 minutes for both candidates- 5 minutes each)

Examiner: Now, let's move on to Activity 3. I will give each one of you a Greek text to read and a question with two parts to answer. After reading your texts, you will each have about 5 minutes to respond to the question. You can use the blank paper to take a few notes if you wish. You can both read your texts for about two minutes and then, before you start, I will repeat the questions for you.

Start with candidate A this time.

Examiner: Let's start with _____ (his/her NAME). Go to page _____ (Select a page with a text from the Candidate Booklet) and look at the text and _____ (choose and read out the question). You can read the text for about two minutes and then, before you start, I will repeat the question for you.

Now, _____ (Candidate B's NAME), Go to page _____ (Select a different page with a text from the Candidate Booklet) and look at the text and _____ (choose and read out the question). You can read the text for about two minutes and then, before you start, I will repeat the question for you.

After about two minutes

Now, _____ (Candidate B's name) please close your booklet until _____ (Candidate A) has finished responding. Let's start with _____ (Candidate A's NAME).

Ready? Ok (Repeat the question). (When Candidate A has finished). Thank you.

Examiner: Now, _____ (Candidate B's NAME), let's continue with you. Ready? Open your booklet again. Ok, (Repeat the question). (When Candidate B has finished). Thank you.

This is the end of the examination. Have a nice morning/afternoon/ evening.

ACTIVITY 3: ORAL PRODUCTION & MEDIATION**Books and magazines on your computer (PAGE 11)****TASK 1**

Read your text and tell us about the "Kallipos" initiative. Then, on the basis of the same text explain what AMELib is and what its aims are.

Miller's Colossus of Maroussi (PAGE 12)

TASK 2

Read your text and tell us how Henry Miller describes Athens and its climate. Then, on the basis of the same text, tell us about Miller's impressions of Greece during his stay there.

The brain structure of liberals and conservatives (PAGE 13)

TASK 3

Read your text and tell us the about the findings of the study carried out by University College of London (UCL). Then, on the basis of the same text, tell us about the way the research was conducted.

A different distance learning programme (PAGE 14)

TASK 4

Read your text and tell us about the distance learning programme entitled "Museum and child". Then, on the basis of the same text, tell us about the different units that this programme consists of.

The future of interconnected devices (PAGE 15)

TASK 5

Read your text and tell us what the report of the International Telecommunications Union says about the use of wireless connections in near future. Then, on the basis of the same text, tell us about the internet of things.

POTENTIAL TROUBLE SPOTS DURING THE ORAL EXAM	
PROBLEM	SOLUTION
...if the candidate is very hesitant, pauses for too long and produces little output?	<ol style="list-style-type: none"> 1. Repeat the candidate's last phrase with rising intonation. 2. Ask a few prompting questions (Is there anything else you'd like to add...?). 3. Try to break down the task into simpler questions.
...if the candidate is tense and has difficulty speaking?	<ol style="list-style-type: none"> 1. Smile, use body language, facial expressions and intonation to make the candidate feel more comfortable. 2. If you asked the tense candidate to begin first, switch to the other candidate and come back to her/him later.
...if the candidate does not take part in the conversation or cannot continue it	<ol style="list-style-type: none"> 1. Ask if the candidate is alright, if s/he'd like the task repeated. 2. To get the candidate started, ask what information from the Greek text is useful for the task. 3. If the candidate gets stuck, rephrase what s/he has last said. 4. If the candidate is still hesitating, turn to the other candidate. 5. If the candidate is still unable to talk, you take his/her place to converse with the other candidate.
...if the candidate addresses the examiner instead of the other candidate in activity 2	Interrupt the candidates and tell them to address one another. It is advisable to ask the candidates to turn their chairs a lit bit so that they are facing each other before you start activity 2.

NOTE:

- Any extra help or guidance (as described above) given to a candidate should be taken into account in the assignment of the final mark.
- Remember that you are there to assess candidates and not to help them or teach them. It is very easy to slip into the teacher's role and supply the candidate with a word s/he is searching for or to complete the candidate's phrase in order to keep the candidate going. Avoid providing unnecessary help as much as possible.
- Care has been taken to phrase task instructions using simple lexis and sentence structure. Do not change or add more information to task instructions.
- If a candidate does not understand a word in the task instructions, you may give a synonym if you are asked to, without however altering the task instructions.

C LEVEL ORAL ASSESSMENT CRITERIA & RATING SCALE

TASK COMPLETION

	1 Unsatisfactory	3 Moderately satisfactory	5 Fully satisfactory
ACTIVITY 1 Debate	The candidate responds minimally to task instructions by simply repeating the prompts provided for the debate with no further elaboration and/or provides a brief uninformative response to the second part of the question.	The candidate responds to the task assigned satisfactorily. S/He uses the prompts provided as a starting point to develop his/her arguments without extensive elaboration and responds to the second part of the question justifying some of his/her arguments.	The candidate responds to the task assigned in a fully satisfactory manner. S/He uses the prompts provided as a starting point to develop a comprehensive argument and provides a clear, well justified response to the second part of the question.
ACTIVITY 2 Justification/ Support of an opinion	The candidate has difficulty in identifying and discussing the main issue presented in the multimodal text(s), and fails to provide a clear and justified response to the second part of the question.	The candidate partly responds to the requirements of the task. S/He either addresses part of the question or responds in a partly satisfactory manner to both parts i.e., without elaborating his/her response, or without referring to all the information provided.	The candidate responds to the task in a fully satisfactory manner, effectively using the information given to answer the first part of the question and providing a clear and justified response to the second part of the question.
ACTIVITY 3 Mediation	The candidate transfers in the foreign language some of the required information in the greek text or alters some pieces of information displaying misunderstanding of the greek text or inability to transfer the information required correctly.	The candidate responds to what s/he was asked by transferring information, views, arguments in the foreign language, but does so with some difficulty, avoiding to transfer linguistically challenging pieces of information. The candidate is frequently forced to paraphrase extensively without it being required by the communicative situation.	The candidate mediates effectively and accurately making a judicious choice of information appropriate to the task set.

QUALITY OF PRODUCTION

	1 Unsatisfactory	3 Moderately satisfactory	5 Fully satisfactory
Pronunciation and intonation	The candidate's articulation of speech is clear but s/he makes mistakes in pronunciation or intonation, which sometimes require effort from the listener to understand him/her.	The candidate has acquired a clear and natural intonation and pronunciation.	The candidate articulates clearly and effortlessly. S/He can vary intonation and place sentence stress correctly in order to express finer shades of meaning.
Lexical range and appropriacy of linguistic choices	The candidate has a relatively rich vocabulary but gaps in lexical knowledge frequently force him/her to use paraphrase or give an example. S/He may use words, phrases and expressions that do not fully match the context of the situation.	The candidate has a broad lexical repertoire which allows him/her to overcome gaps easily with circumlocutions, without obvious searching for expressions or use of avoidance strategies. S/He has a good grasp of idiomatic expressions and colloquial speech. S/He may make occasional minor lapses but no serious lexical errors.	The candidate shows great flexibility in reformulating ideas using different language forms to accurately convey subtle nuances of meaning, to emphasize, to make distinctions and to eliminate ambiguity. S/He also has extensive knowledge of many idioms and colloquial terms. There are no evident signs that show that the candidate is obliged to restrict what s/he wants to say because of gaps in language knowledge.
Grammatical accuracy	The candidate is comprehensible but makes errors in the morphology of parts of speech, in syntax or in the use of structures that are appropriate to the context of the situation (e.g. s/he uses the passive voice and not the active when this is required by the communicative situation).	The candidate consistently maintains a high degree of grammatical accuracy and appropriacy; mistakes are few and generally difficult to spot.	The candidate has consistent control of complex grammatical structures, even when his/her attention is focused elsewhere (e.g., in forward planning).
Fluency	The flow of speech is relatively slow because the candidate does not have all the language resources s/he needs. So s/he frequently needs to pause in search for expressions.	Can express him/herself fluently and spontaneously with few hesitations. Only a conceptually difficult subject can hinder a natural, smooth flow of language.	The candidate expresses him/herself fluently and spontaneously at length with a natural flow of everyday language, avoiding or bypassing any difficulty so smoothly that the interlocutor hardly notices it. S/He shows great flexibility in reformulating ideas using different linguistic forms to give emphasis, to respond appropriately in relation to the communicative situation, and to eliminate ambiguity.
Communication strategies	When the candidate does not know how to say something or when s/he has already said something and s/he realises that s/he has not been understood, s/he has some difficulty in overcoming the problem by using the appropriate communication strategy.	The candidate uses paraphrase and circumlocutions to overcome gaps in language knowledge. When encountering a problem, s/he can reformulate what s/he wants to say without completely disrupting the flow of speech.	The candidate replaces a word that s/he cannot remember with a corresponding form, in such a smooth way that it is rarely noticed. S/He can reformulate speech effortlessly and expertly.
Cohesion and coherence	The speech that the candidate produces sometimes has reasoning gaps (e.g. unconnected ideas, wrongly connected ideas, abrupt topic changes). S/He is able to use words and phrases that serve as connectives of individual segments of the oral text but they still appear partially disconnected.	The candidate produces well-structured oral speech with smooth flow, showing controlled use of organizational patterns, connectives and other cohesive devices.	The candidate produces speech that is coherent and cohesive, using appropriately and accurately a variety of organizational patterns and a wide range of connectives and other cohesive devices.

1= Unsatisfactory (OUTPUT UNSATISFACTORY FOR C1)	2= Partly unsatisfactory (OUTPUT PARTLY SATISFACTORY FOR C1)	3= Moderately satisfactory (OUTPUT SATISFACTORY FOR C1)	4= Satisfactory (OUTPUT PARTLY SATISFACTORY FOR C2)	5= Fully satisfactory (OUTPUT SATISFACTORY FOR C2)
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